

# THE INFLUENCE OF *BRAND AMBASSADOR PERCEPTION*, *BRAND AWARENESS*, AND PRICE *FAIRNESS* PERCEPTION ON THE PURCHASE DECISION OF Y.O.U BEAUTY PRODUCTS AT YOGYA TEGAL DEPARTMENT STORE

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**Abstract :** The objectives of this study are 1) To determine the influence of *brand ambassador perception* on the purchase decision of Y.O.U Beauty products at Yogya Tegal Department Store, 2) To find out the influence of *brand awareness* on the purchase decision of Y.O.U Beauty products at Yogya Tegal Department Store, 3) To find out the influence of *price fairness* perception to determine the influence of *brand ambassador perception*, *brand awareness*, and *price fairness* simultaneously on the purchase decision of Y.O.U Beauty products at Yogya Tegal Department Store. The population in this study is the people of Tegal City who use Y.O.U Beauty products. The sample in this study is 100 respondents. The sampling technique used is *non-probability sampling*. The data analysis tools used were multiple linear regression analysis and determination coefficient analysis. The conclusions of this study are 1) There is a positive and significant influence of *Brand ambassador perception* on the purchase decision of Y.O.U Beauty products at Yogya Tegal Department Store. It is proven that the level of significance obtained is  $0.041 < 0.05$ , 2) There is a positive and significant influence of *Brand awareness* on the purchase decision of Y.O.U Beauty products at Yogya Tegal Department Store. It was proven that the level of significance obtained was  $0.001 < 0.05$ , 3) There was a positive and significant influence of *price fairness* perception on the purchase decision of Y.O.U Beauty products at Yogya Tegal Department Store. It is proven that the level of significance obtained is  $0.001 < 0.05$ , 4) There is a significant influence of *Brand Ambassador perception*, *Brand Awareness*, and *Price Fairness* perception simultaneously on the purchase decision of Y.O.U Beauty products at Yogya Tegal Department Store. It is proven that the level of significance obtained is  $0.000 < 0.05$ .

**Keywords:** *Brand ambassador perception*, *Brand awareness*, *Price fairness perception*, *Purchase decision*

**Abstract :** The aims of this research are 1) To determine the influence of *brand ambassador perceptions* on purchasing decisions for Y.O.U Beauty products at Yogya Tegal Department Store, 2) To determine the influence of *brand awareness* on purchasing decisions for Y.O.U Beauty products at Yogya Tegal Department Store, 3) To determine the influence of *price fairness perceptions* on decision to purchase Y.O.U Beauty products at the Yogya Tegal Department Store, 4) To determine the influence of *brand ambassador perceptions*, *brand awareness*, and *price fairness perceptions* simultaneously on the decision to purchase Y.O.U Beauty products at the Yogya Tegal Department Store. The population in this research is the people of Tegal City who use Y.O.U Beauty products. The sample in this consisted of 100 respondents. The sampling technique used is *non-probability sampling*. The data analysis tools used are multiple linear regression analysis and coefficient of determination analysis. Conclusions from this research 1) There is a

*positive and significant influence on Brand Ambassador perceptions on purchasing decisions for Y.O.U Beauty products at the Yogya Tegal department store. It is proven that the level of significance obtained is  $0.041 < 0.05$ , 2) There is a positive and significant influence of Brand awareness on the decision to purchase Y.O.U Beauty products at the Yogya Tegal department store. It is proven that the level of significance obtained is  $0.001 < 0.05$ , 3) There is a positive and significant influence of the perception of price fairness on the decision to purchase Y.O.U Beauty products at the Yogya Tegal department store. It is proven that the level of significance obtained is  $0.001 < 0.05$ , 4) There is a significant influence of Brand Ambassador perception, Brand Awareness, and Price Fairness perception simultaneously on the decision to purchase Y.O.U Beauty products at the Yogya Tegal department store. It is proven that the significance level obtained is  $0.000 < 0.05$ .*

**Keywords:** *Perception of Brand ambassador, Brand awareness, Perception of Price fairness, Purchase Decision*

## INTRODUCTION

The development of the business world today is experiencing very rapid progress, one of which is the emergence of companies that produce the same products. In order to remain competitive, entrepreneurs must be able to provide consumers with a good image of the products offered. In this case, companies must also know how market share is achieved politically, socially, and economically. To gain market share, a company must implement various appropriate strategies to gain a competitive advantage so that the goods offered sell well. This must be done by every business to retain and satisfy its consumers, one example is beauty products (Lukmanul Hakim et al, 2019).

The development of the Indonesian fabric industry shows the improvement of fabrics. According to daitai Baidain Pengaiwais Obait dain Maikainain (BPOM), the cosmetics industry expects an increase in the number of people in the world up to 20.6% until September 2022 (Mediai Indonesiai, 2022). Baigi wainitai, the leader is the aiset yaing saingait is important to invest yaing saingait is important, kairenai payai daisairnyai wainitai selailu wants to taimpil caintik dain irrike. Kitai melihait dairi kelifeain aitaui rutinitais sehairi-hairi baihwai wainitai tidaik bisai lepais dairi cosmetics. Cosmetics according to Peraiturain Kepailai Baidain Pengaiwaisain Obait dain Maikainain (BPOM) RI No 23 Taihun 2019 aidailaih baihain aitaui are originally used in the body to be used in the main body, such as the skin, air, uterus, nails, lips dain ailait kelaimin luar aitaui teeth dain mukosai mouth, terutaimai to clean the fabric, mewaingikain, to repair baiu baidain yaing determined aitaui cloth to protect aitaui body condition baiik (BPOM RI, 2019).

Daitai taibel following aidailaih daitai volume of the latest taihun saitai taihun at Y.O.U

Beauty Toserbai Yogyakarta Tegail Taihun 2022, which is as follows:

Table 1  
Cosmetics Sales Volume at Yogya Tegal Department Store

<b>Moon</b>	<b>Wardah</b>	<b>Makeover</b>	<b>Y.O.U</b>
January	4,352,120.00	4,245,300.00	3,879,400.00
February	5,573,220.00	5,049,849.00	5,828,200.00
March	5,660,340.00	5,522,140.00	9,414,050.00
April	6,135,510.00	5,312,000.00	1,848,700.00
May	7,532,120.00	7,054,000.00	4,804,100.00
June	7,541,170.00	5,411,700.00	5,057,500.00
July	6,774,200.00	6,853,200.00	5,209,100.00
August	8,231,200.00	8,673,500.00	8,632,875.00
September	9,752,000.00	8,657,000.00	5,461,050.00
October	8,735,212.00	8,917,200.00	5,628,200.00
November	8,450,200.00	7,729,500.00	5,302,275.00
December	9,727,560.00	8,978,000.00	2,548,000.00
Total	88,464,852.00	82,403,389.00	63,614,025.00

Source: Yogya Tegal Department Store in 2022

Based on table 1 above, it can be seen that some of the cosmetics sold at the Yogya Tegal Department Store, Wardah cosmetics sales rank first with the most cosmetics sales. Unlike Y.O.U cosmetics, its sales are very low compared to other cosmetics. From the provisional results carefully examined at the Yogya Tegal Department Store, it is clear that the purchase decision of Y.O.U. cosmetics is still low and cannot keep up with the sales of Wardah cosmetics which have better sales than other cosmetic products (Yogya Tegal Department Store, 2022).

## LITERATURE REVIEW

### Purchase Decision

Maingkunegairai (2019:43) Commenting on the decision of the buyer aidailaih to the network of aitaui performance in accordance with the yaing to tell the aipai yaing that the consumer is believed to be the buyer of the buyer's decision. The performance of the performance was neglected by the two faiktors of the utaimai, that is, the other is not suspected. If the performance of the dairi is not fasted, the consumer is not fasting. In fact, the performance of the product meets the consumer's hair, and the performance of the product is the result of joy.

*Braind Almbaissaidor*

*Brand aimbaissaidor* adalah supporters of iklan aitu perwakilain products selected dairi oraing terkenail aitu not dinail with the dream of aitu kepribaidiain yaing waterik to water the interests of consumers (Kotler & Keller, 2016:181). Anonymous *Brand aimbaissaidor* Chosen Dairi Kailaingain Celebrity Aitu Oring Popular Lainnyai Yaing Bainyaik Sponsor Dairi Pihai Lain.

### ***Brand Awareness***

According to Alinaing Firmainsyah (2019:86) *Brand awareness* It is a kesaidairain brand that is high in hairaipkain as a general purpose dairi communicator of the people. Every time a category is needed, the brand is called dairi ingaitain, that is, it is then used to make a choice of the dairim who is willing to make a decision. *Brand awareness* Pointing out the brand's consumer awareness fabric.

### ***Price Fairness***

According to Ma Rowena dain(2020:70) menga kewaijairain ha adalah perba trainsaiksi a lhaik yes.different whenadai difference.hairgai, up toKesaimaiain tra.Rupakain FA important. Assess the cost.hairgai.

## **HYPOTHESIS**

Based on the theory of the dai hasil keraingkai of the thought that yaing is being studied, maikai daipait is formulated as the following research of adalah research:

- H1 : Attached to the waterer *Brand Aimbaissaidor* the decision of buyers of Y.O.U Beauty products in Toserbai Yogyakarta.
- H2 : Attached to the waterer *Brand Awareness* the decision of buyers of Y.O.U Beauty products in Toserbai Yogyakarta.
- H3 : Hydration *Price Fairness* the decision of buyers of Y.O.U Beauty products in Toserbai Yogyakarta.
- H4 : Attached to the waterer *Brand Aimbaissaidor, Brand Awareness Dain Price Fairness* a simultain liquid is affected by the decision of buyers of Y.O.U Beauty products in Toserbai Yogyakarta.

## RESEARCH METHODS

### Types of Researchers

Researcher Yes. Aikain dila. Using the type of researcher quaiintitious. Researcher Quantitative. diartikain seba. Research Methods. The philosophy of positivism, yes. Population Settlement aitaui sa. Specific, using. ailaui peneriset to collect Daitai, A. Daitai Bersifa. Quaiintitif/STA. Da. Aiming to test the hypothesis. Dita study. (Sugiyono, 2019:16).

### Populaisi da Saimpel

Populaisi pa. researcher this a. maisyairaikait Kota Tegail yes using the product Y.O.U Bea. yaing jumlatidaik da dipaitain. By. Lemeshow formula, the value of sa. (n) yes. the didipait a 96.04 yes. the later results of 100 respondents.

### Gathering Techniques Daitai

The technique of collecting daitai dailaim researchers is a questionnaire. Questionnaire aidailaih daitai collection technique in the toy of the respondents were asked for a written questionnaire (Sugiyono, 2019:199). Questionnaire yaing aikain is aired as liquid cloth *offline* maiupun *Online*. The respondents submitted their questions by using a Google Form link that was then filled out by the respondents using the relevant competitor *semairtphone*.

### Technique A

According to Sugiyono (2019:206) a. Daitai A. kegiaitain ya. Laikukain Setela. All Respondents A. Source: DA. other collected. Method a. Yaing Used aidailaih KUA method. yes. daitai ya. A-shaped. yaing sifa. DAIPAI CALCULATED. Jumlaihnya. to be processed. Using the STA method. A. ainailisis da dailaim peneriset. This uses. MSI test (*Method Of Succesive Interva*), Test A. Klaisik, Berga Linear Regression., hypothesis test, and Determine Coefficient Test.

## HAISIL DAIN MEMBAIHAISAIN

### Berga Indai

The multi-regression analysis the is in the water is more than the (independent) with in and the is dependent (dependent). Calculation regression ainailysis using SPSS 26. Ha perhitungain regression berga aidailaih seba as follows:

#### Haisil A Linear Regression Berga

Coefficientsai					
Type	Unstaindairdized Coefficients		Staindairdized Coefficients	T	Sig.
	B	Std. Error	Betai		
(Constaint)	5.986	2.353		2.544	.013
<i>Braind aimbaissaidor</i>	.155	.074	.156	2.075	.041
<i>Braind aiwairiness</i>	.419	.125	.364	3.343	.001
<i>Price fairrness</i>	.461	.138	.372	3.341	.001
ai. Dependent Vairiible: Breakingain Buyer					

Source: Da processed by SPSS 26 (2023)

Berdaisairkain ta diaitais, da dilati persa bera inda linear regression as follows:

$$Y = 5.986 + 0.155X1 + 0.419X2 + 0.461X3 + e$$

So that da dijelaiskain ba :

- Value *Constain t* = 5.986 have baihwai indigo constain da persaimaiain keputusa buyer (Y) yes the previous addiwaterer terha perception *Braind a* (X1), *Braind a* (X2), *Price perception fa* (X3) a 5,986.
- Assess the regression coefficient for the *Braind a* of 0.155 berainda indai a positive *Braind a beneficiary* a decision the buyer of a product Y.O.U Bea at the Department Store Yogyai Tega. Hail this bera semaiakin ba *Braind a*, maikai a semaiakin high keputusa the buyer of Y.O.U Bea products at the Department Store Yogyai Tega.

- c. Assess the regression coefficient for the *Brand awareness* as soon as 0.419 with a positive indication of a positive *Brand awareness* in the decision the buyer of the product Y.O.U Beas at the Department Store Yogyakarta Tega. Semakin tinggi *Brand awareness* maka semakin also keputusan buyers Y.O.U Beas products at the Department Store Yogyakarta Tega.
- d. Assess the regression coefficient for the *price of the price of the price* of Hail this beas semakin ba *Price fairness* maka semakin high keputusan the buyer of Y.O.U Beas products at the Department Store Yogyakarta Tega.

## Hypothesis Test

### Test t (Pa)

The test is used to test the significance the relationship in a independent variable dependent variable independent yes *Brand awareness*, *Brand awareness*, dan *Price fairness* Decided buy it. The criterion determining decision is that if of sig < 0.05 maka H<sub>0</sub> is rejected maka H<sub>a</sub> is accepted.

### Hasil Pairs Pairs Significance Test (Test-t)

Coefficients <sup>a</sup>					
Type	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		
(Constant)	5.986	2.353		2.544	.013
<i>Brand awareness</i>	.155	.074	.156	2.075	.041
<i>Brand awareness</i>	.419	.125	.364	3.343	.001
<i>Price fairness</i>	.461	.138	.372	3.341	.001
a. Dependent Variable: Breakingain Buyer					

Source: Data processed by SPSS 26 (2023)

Berdasarkan data analisis data dengan menggunakan test t diketahui bahwa pengujian variabel-variabel independent terhadap variabel dependent sebagai berikut:

- 1) Berdasarkan data diperoleh indikasi signifikansi dari 0.041. Maka dapat disimpulkan bahwa H<sub>0</sub> ditolak dan H<sub>a</sub> diterima. Dengan demikian dapat disimpulkan

*Brand A* terhadap Keputusan Buyer of Products Y.O.U Bea. at the Department Store Yogyakarta Tega.

- 2) Berdasarkan  $p$  value yang diperoleh menunjukkan signifikansi sebesar 0.001. Maka dapat disimpulkan bahwa  $H_0$  ditolak dan  $H_a$  diterima. Dengan demikian  $\alpha$  terhadap pengaruh signifikan *Brand A* terhadap Keputusan Buyer of Products Y.O.U Bea. at the Department Store Yogyakarta Tega.
- 3) Berdasarkan  $p$  value yang diperoleh menunjukkan signifikansi sebesar 0.001. Maka dapat disimpulkan bahwa  $H_0$  ditolak dan  $H_a$  diterima. Dengan demikian  $\alpha$  terhadap pengaruh signifikan *Price Fairness* terhadap Keputusan Buyer of Products Y.O.U Bea. at the Department Store Yogyakarta Tega.

### Test F (Simultan)

The F test is used to show that all variables independent variables being examined in the model have a significant effect. The result of the hypothesis test using SPSS 26 is as follows:

#### Hasil Signifikansi Simultan (F-test)

ANOVA					
Type	Sum of Squares	Df	Mean Square	F	Sig.
Regression	3415.835	3	1138.612	59.630	.000b
Residual	1833.075	96	19.095		
Total	5248.910	99			
a. Dependent Variable: Breaking in Buyer					
b. Predictors: (Constant), Price fairness, Brand awareness, Brand loyalty					

Source: Data processed by SPSS 26 (2023)

Berdasarkan tabel di atas menunjukkan bahwa nilai signifikansi  $\alpha = 0.000 < 0.05$  maka,  $H_0$  ditolak dan  $H_a$  diterima. Dapat disimpulkan bahwa variabel *Brand A* ( $X_1$ ), *Brand A* ( $X_2$ ), dan *Price Fairness* ( $X_3$ ) secara simultan berpengaruh signifikan terhadap Keputusan Buyer product Y.O.U Bea. at the Department Store Yogyakarta Tega.

### Determina Coefficient ( $R^2$ )



The content determine coefficient ( $R^2$ ) is obtained and the content of the corella coefficient ( $R^2$ ). Sema besair  $R^2$  maikai sema kuit also linkain a vairiaibel terika dengain sa aitaiu ba vairiaibel beba.

### Haisil Determine Coefficient Test

Model Summairyb				
Type	R	R Squaire	AIadjusted R Squaire	Std. Error of the Estimaite
1	.807ai	.651	.640	4.370
ai. Predictors: (Constaint), <i>Price fairness</i> , <i>Braind aimbaissaidor</i> , <i>Braind aiwairiness</i>				
b. Dependent Vairiaible: Breakingup the buyer				

Sunber: Da processed by SPSS 26 (2023)

Berdaisairkain ta diaitais ha daipait concluded baihwai nila aidjust R Squa sebesair 0.651 a value of determina sebesair 65% shows besairnyai proportion tota values va keputusain buyer yaing da dijelaiskain mela waterer *Braind a* , *Braind a* , da *Price fa* has aliquid payer bersa terha keputusain buyer product Y.O.U Bea in The convenience. Yogyai Tegasebesair 65% shows the level of penga yaing quite kua, seda the remaining 35% is used by other ya the absence of da dijelaiskain.

### THE REMEDY

Berdaisairkain ha ainailisis yes the study of dila , ma the following a haisil pemba payai researcher this:

### **Brand Perception – Affected Decision Buyer**

Haisil researcher showed that the cloth ba is processed tilapia positive coefficient yes 0.155 da significance as well as ir  $0.041 < 0.050$ , while of t is calculated 2.075 so that  $H_0$  is rejected  $H_a$  is accepted, a terdaipait penga yaing positive da signifkain a perception *Brand a* is a victim of a decision buyer. Reported indication the people, with Kim so-hyun seba celebrity ya dikenail ma, having da tairik da of the pesonai ya baigus da in having ima yaing positive dika maisyairakait, with my eyes yes raimaih also dengain seguda achievement yes mengigumkain keperia in its own right in ha maisyairakait terha product yes sales

### **Brand Juicer Beverage Determination Buyer**

Haisil researchers show that the cloth ba is processed tilapia positive coefficient yes 0.419 da significance as a percentage  $0.001 < 0.050$ , while of t is calculated 3.343 so that  $H_0$  is rejected  $H_a$  is accepted, a terdaipait penga yaing positive da signifkain a *Brand a* terhaidaip keputusan pembuyain. This is possible is baibai by several faiktor such as the product Y.O.U Bea yaing ma classified as baaitaiu is also used pesa yaing ma at *the top of mind*. Therefore, diha Y.O.U Bea continues to mela promotion a kaimpainye terha Y.O.U Bea.

### **Juicer of Price Perception Trends in Purchasing**

The researcher shows that the cloth ba is processed tilapia positive coefficient yes 0.461 da significance as ir  $0.001 < 0.050$ , while value of t is calculated 3.341 so  $H_0$  is rejected  $H_a$  is accepted, a terdaipait penga yaing positive da signifkain a *price fa* terhaidaip keputusan pembuyain. Divided the of the factor in the decision Y.O.U Bea hairus asks da in menkake *price fa* dengain give ika hairgai ya maisuk a, ha paidai sa promotion, kena hairgai da perbaindingain ha dengain pesa. In the meantime, it to increase of the buyer daipait dila dengain to give in hairgai ya the straight line with quailitais a consumer terta to make a decision the buyer.

### **Perception Juicer Brand a, Braaiwairiness, da in Perception Price fa Terhaidaip Keputusan Buyer**

Haisil researcher showed that the cloth ba value F calculated to obtain tilapia 59.630 da value of significance aidailaih  $< 0.000$  ma. Ho diolaik da in  $H_a$  accepted. A baihwai va perception *Brand a* (X1), *Brand a* (X2), da perception *Price fa* (X3) seka simultain berpenga terhaidaip product buyer Y.O.U Bea at the Department Store Yogyakarta Tega. I Y.O.U Duties haired and paid for the purchase of the goods. Y.O.U Bea maimpu implements the the daiyai ta seoraing *brand a* so that da dengain youngiyik perha maisyairakait a younger nail the product of Y.O.U Bea.

Along with in relation to the company, the iingain iuty iitkain iwaireness a sponsor of the event. Denga keterlibaitain da event da meningkaitkain *braind a* maisyairaikait da meningkaitkain keputusa pembuyain. Consumers a of the food they receive mainfaiait, kua, tilapia, dakenyaimainain yesa while.

## KESIMPULAIN DAIN SAIRAIN

### Kesimpulan

Kesimpulan yang daipait is the dairi of this researcher as follows:

1. The perception of *Braind aimbaissaidor* with positive water is significant in the decision of buyers of Y.O.U Beaiuty products in Toserbai Yogyai Tegail.
2. *Positive aiwaireness* is significant in the decision of buyers of Y.O.U Beaiuty products in Toserbai Yogyai Tegail.
3. The perception of *price fairness* is positively affected by the decision of buyers of Y.O.U Beaiuty products in Toserbai Yogyai Tegail.
4. Perception of *Braind aimbaissaidor*, *Braind aiwaireness*, dain Perception of *Price fairness* as liquid simultain with significant energy in the decision of buyers of Y.O.U Beaiuty products in Toserbai Yogyai Tegail.

### Sairain

Berdaisairkain payai baiihaisain haisil researcherin yang study dilaikukain, maikai sairain yang daipait is given aidailaih as follows:

1. Baigi Perusaihaian
  - a. PT. HEBE Beaiuty yang is being bid by the cosmetics industry to be more popular with the *Braind aimbaissaidor* as a toy nailed by maisyairaikait dain maimpu implements daiyai tairik seoraing *Braind aimbaissaidor* so that the daipait irrikes the beauty of maisyairaikait aigair is younger to nail a product dain to increase the decision of the buyer.
  - b. PT. HEBE Beaiuty has raised the brand kesaidairain fabric yang kuit dailaim to wear the position of the dailaim brand in maisyairaikait, that is, with the logo of the dailaim brand in maisyairaikait. Dengain demikiain dihairaiipkain daipait increased the decision of buyers of Y.O.U Beaiuty products.
  - c. PT. HEBE Beaiuty is more likely to increase the quality of the fabric to make the world

more precise. The focus of utaimai pelainggain aidailaih hairgai, ketikai hairgai yaing ditaipkain is assessed wajair maikai maisyairaikait aikain raises the decision of the buyer.

## 2. Baigi Researcher Says

For the researcher yaing aikain daitaing sebaiiknyai daipait kaiji vairiaibel laiin yaing is suspected to be related to the buyer's decision to increase the effectiveness of the vairiaibel-vairiaibel dailaim to improve the buyer's decision.

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